



Attention Participants

FirstLab is proud to announce our new ONLINE Testing Notification System!

Your program has been selected as one of the first programs to try this new advance in technology for FirstLab.

You may now log on to the web daily to check if you have been selected for a test instead of making a phone call!

Information available on the web includes:

- Personal profile: reflects your registration information, you will be able to update your address, phone number, collection site and payment information.
- Billing Statement: view your monthly balance
- No call report: reflects the dates of any missed “call-in” days.
- Vacation/ work report: This will allow you to put in your schedule when traveling or working.

Please follow the directions below to access the new system:

1. Log on to www.firstlab.com/phmmem
2. Click on the words “**Register Here**” at the bottom right of the screen
3. Fill in the required fields indicated with an * and then click “Submit”
Once registered you will use your login ID and password daily to access the system.

Please use the **FEEDBACK** icon on the bottom of the screen for any comments or suggestions. We are planning future enhancements to this program and your feedback will be considered .

Thank you,
FirstLab PHM Department